

1. Title of the certificate ¹

**Δίπλωμα Επαγγελματικής Ειδικότητας Εκπαίδευσης και Κατάρτισης Επιπέδου 5 Ειδικότητα Ι.Ε.Κ.:
ΥΠΑΛΛΗΛΟΣ ΜΠΑΡ**

2. Translated title of the certificate ²

**Vocational Training Diploma Initial Vocational Training (I.E.K.) Level 5 Specialty of I.E.K.:
BARTENDER**

3. Profile of skills and competences

LEARNING OUTCOMES (KNOWLEDGE, SKILLS, COMPETENCES). A typical holder of the certificate is able to:

KNOWLEDGE

- Present the techniques of bar and the methods for mixing drinks.
- Perceive the theories for the organization, administration, and the financial management of catering businesses.
- Describe the techniques for communication, the theories of psychology, the theories of sociology, the principles of marketing and of human resources relevant to the promotion of sales.
- Understand two foreign languages, English and French, in order to be capable of coping with the modern needs of Greek tourism.
- Describe the use of a computer, of cash registers, and of order-taking systems.
- Present the principles for serving customers, for collaboration, negotiation, self-learning, and decision-taking.
- Understand the principles of wine making.
- Present the basic methods for procuring and storing raw materials, for costing and setting the price for preparations.

SKILLS

- Compose the menu and create new products with the use of drinks and beverages.
- Use cash registers and computer software for catering businesses.
- Plan and organise bars.
- Serve customers at the bar area.
- Prepare mixes of drinks and beverages.
- Serve drinks and beverages, following proper practices.
- Recognise the needs for raw materials (beverages / drinks) of the business, undertaking the procurement, storage, and preservation thereof.
- Attend to the proper condition of the equipment, of the machinery and of the tools.

COMPETENCES

- Collaborate with others, inside and outside the catering business.
- Work autonomously to serve customers, wait and prepare mixes of drinks and beverages.

4. Range of occupations accessible to the holder of the certificate ³

The holder of this specialisation certificate may work as a specialist in bar businesses, or as a bartender. The Vocational Training Diploma is recognised as a qualification for appointment in the public sector falling in the category S.E. (Secondary Education) according to the Presidential Decree no.50/2001 (Greek Official Gazette 39/Vol.A/5-3-2001).

¹ In the original language. | ² If applicable. This translation has no legal status. | ³ If applicable.

5. Official basis of the certificate

Body awarding the certificate

E.O.P.P.E.P.
(National Organisation for the Certification of Qualifications and Vocational Guidance)
Ethnikis Antistaseos 41 Avenue, 142 34 N. Ionia
<https://www.eoppep.gr/>

Level of the certificate (national or European) ¹

Level 5 National and European Qualifications Framework

Access to next level of education / training ¹

Yes

Legal basis

Law 2009/1992 on the National System of Vocational Education and Training
Law 4186/2013 on the Restructure of Secondary Education
Law 4763/2020 on National System of Vocational Education, Training and Lifelong Learning

Authority providing accreditation / recognition of the certificate

E.O.P.P.E.P.
(National Organisation for the Certification of Qualifications and Vocational Guidance)
Ethnikis Antistaseos 41 Avenue, 142 34 N. Ionia
<https://www.eoppep.gr/>

Grading scale / Pass requirements

a) acquisition of the Vocational Training Certificate (V.E.K.) after successful completion of study at the Vocational Training Institute (I.E.K.)
b) acquisition of the Vocational Training Diploma after:
1. success in the theoretical part of Initial Vocational Training certification examinations (Grading scale = 1-20, Pass = 10) and
2. success in the practical part of the Initial Vocational Training certification examinations (Pass/Fail)

International agreements on recognition of qualifications ¹

No

6. Officially recognised ways of acquiring the certificate

Total duration of the education / training leading to the certificate
Success in the the Initial Vocational Training certification examinations
4 semesters (until law 4186/2013) / 5 semesters (after law 4186/2013)

7. Additional information

Entry requirements ¹

Certificate of Upper Secondary School. Qualification of Level 4 (NQF/EQF) // Certificate Vocational Training School (SEK) – Qualification of Level 3 (NQF/EQF)
Following the voting of L. 4763/2020, only by an Upper Secondary Education certificate or an equivalent title of studies (Qualification of Level 4 NQF/EQF)

Indicative subjects taught:

Elements of tourism, Elements of sociology and school sociology, Communication technique and entrepreneurship, Health and Safety at the bars, Organisation and management of bars, English, French, Non-alcoholic drinks, coffee and beverages, Elements of individual psychology and mass psychology, Oenology and industrial production of alcoholic drinks, Organisation and management of bars II, Use of computer and cash registry, Alcoholic beverages and the art of cocktails, Preparations of accompanying dishes and desserts, Bar Marketing, English terminology, French terminology, Typology and the legal framework for establishing and operating bars, Bar animation.

More information

National Qualifications Framework : <https://nqf.gov.gr/> and <https://proson.eoppep.gr/en>

National Europass Centre: **EL/NEC - E.O.P.P.E.P.** National Organisation for the Certification of Qualifications and Vocational Guidance, Ethnikis Antistaseos 41 Avenue, 142 34 N. Ionia, Greece. T.0030 2102709000 europass@eoppep.gr
<http://europass.eoppep.gr> www.eoppep.gr

¹ If applicable.