

1. Title of the certificate ¹

**Δίπλωμα Επαγγελματικής Ειδικότητας Εκπαίδευσης και Κατάρτισης Επιπέδου 5 Ειδικότητα Ι.Ε.Κ.:
ΕΙΔΙΚΟΣ ΞΕΝΟΔΟΧΕΙΑΚΗΣ ΨΥΧΑΓΩΓΙΑΣ**

2. Translated title of the certificate ²

**Vocational Training Diploma Initial Vocational Training (I.E.K.) Level 5. Specialty of I.E.K.:
HOTEL ENTERTAINMENT SPECIALIST**

3. Profile of skills and competences

LEARNING OUTCOMES (KNOWLEDGE, SKILLS, COMPETENCES). A typical holder of the certificate is able to:

KNOWLEDGE

- Recognise and present the forms of tourism and the specificities of tourism on a financial, social, environmental and psychological level, the main pools of tourists, the main tourism destinations, the tourism attractions, and the sights globally and locally.
- Understand the organization, and operation of tourism and hotel businesses.
- Recognise the basic principles of tourism economy and the theories of the science of marketing concerning the tourism industry.
- Identify the communication, public relations and customer service techniques, while connecting them to entertainment in the hotel industry.
- Understand English and German tourism terminology, both orally and in writing as the basic languages of tourism.
- Recognise the basic principles of IT and the operation method of operating systems and office applications.
- Present the main movements of art, their main representatives and the major techniques of painting, drawing, and caricature
- Present the main theories of psychology and sociology, with emphasis put on tourism and children / adolescent age.
- Describe the main techniques of drama, theatre, scenario writing, stage design and stage direction, the techniques of costume design and make-up, and the sound and lighting techniques.
- Discern the categories of music.
- Be familiarized with the rules and techniques of sports and recreational games, as well as with the steps of domestic and modern dances.

SKILLS

- Communicate in writing and orally in English and in German.
- Participate in the operation of a hotel business.
- Develop a pleasant atmosphere of communication with the hotel guests.
- Teach by presenting key techniques of drama.
- Teach by presenting sports and dances.
- Teach techniques for drawing and sketching.
- Show techniques by preparing stages, sound and light facilities, clothes, costumes, and disguises.

COMPETENCES

- Collaborate with other professionals of the hotel and tourism area.
- Responsibly attend to the pleasant stay of hotel customers, by developing a pleasant atmosphere of communication.
- Organise autonomously or under supervision sports activities, workshops for learning arts, competitions, events and games for hotel guests, along with theatrical, musical, and dancing shows with the participation of hotel guests or personnel.

4. Range of occupations accessible to the holder of the certificate ³

The holder of this specialisation certificate may work in hotels regardless of the size thereof, in reception centres (for the elderly, persons with disabilities, the young, etc.), in cruises, camping facilities, etc.

The Vocational Training Diploma is recognised as a qualification for appointment in the public sector falling in the category S.E. (Secondary Education) according to the Presidential Decree no.50/2001 (Greek Official Gazette 39/Vol.A/5-3-2001).

¹ In the original language. | ² If applicable. This translation has no legal status. | ³ If applicable.

5. Official basis of the certificate

Body awarding the certificate

E.O.P.P.E.P.
(National Organisation for the Certification of
Qualifications and Vocational Guidance)
Ethnikis Antistaseos 41 Avenue, 142 34 N. Ionia
<https://www.eoppep.gr/>

Level of the certificate (national or European) ¹

Level 5 National and European Qualifications Framework

Access to next level of education / training ¹

Yes

Legal basis

Law 2009/1992 on the National System of Vocational Education and Training
Law 4186/2013 on the Restructure of Secondary Education
Law 4763/2020 on National System of Vocational Education, Training and Lifelong Learning

Authority providing accreditation / recognition of the certificate

E.O.P.P.E.P.
(National Organisation for the Certification of Qualifications
and Vocational Guidance)
Ethnikis Antistaseos 41 Avenue, 142 34 N. Ionia
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Grading scale / Pass requirements

a) acquisition of the Vocational Training Certificate (V.E.K.) after successful completion of study at the Vocational Training Institute (I.E.K.)
b) acquisition of the Vocational Training Diploma after:
1. success in the theoretical part of Initial Vocational Training certification examinations (Grading scale = 1-20, Pass = 10) and
2. success in the practical part of the Initial Vocational Training certification examinations (Pass/Fail)

International agreements on recognition of qualifications¹

No

6. Officially recognised ways of acquiring the certificate

Total duration of the education / training leading to the certificate
Success in the the Initial Vocational Training certification examinations
4 semesters (until law 4186/2013) / 5 semesters (after law 4186/2013)

7. Additional information

Entry requirements ¹

Certificate of Upper Secondary School. Qualification of Level 4 (NQF/EQF) // Certificate Vocational Training School (SEK) – Qualification of Level 3 (NQF/EQF)
Following the voting of L. 4763/2020, only by an Upper Secondary Education certificate or an equivalent title of studies (Qualification of Level 4 NQF/EQF)

Indicative subjects taught:

Elements of tourism and its various types, History of Art, Speech dynamic - training, Organization and operation of tourism - hotel businesses, Theatrical game - Improvisation, Tourism economy and Marketing, Theory and encouragement technique I, II, Public Relations, Scripting, Set Design - Direction, Dance - Motion and Body Language, Organization and operation of tourist offices, Drawing - Cartoon Drawing, Theatre - Impersonation - Charades and drama, Sports games, Tourist sociology, Psychology of early childhood and adolescent age, Communication technique, Design of recreational activities, Costume Design - Makeup, Sound and lighting techniques, Musical selections and applications, Applications in humour, Tourist Geography, Practical scripting, Computer use, English, German.

More information

National Qualifications Framework : <https://nqf.gov.gr/> and <https://proson.eoppep.gr/en>

National Europass Centre: **EL/NEC - E.O.P.P.E.P.** National Organisation for the Certification of Qualifications and Vocational Guidance, Ethnikis Antistaseos 41 Avenue, 142 34 N. Ionia, Greece. T.0030 2102709000 europass@eoppep.gr
<http://europass.eoppep.gr> www.eoppep.gr

¹ If applicable.